



**STATE OF TENNESSEE  
DEPARTMENT OF HUMAN SERVICES  
OFFICE OF GENERAL COUNSEL**

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**DANIELLE W. BARNES**  
COMMISSIONER

August 19, 2019

Kent Hoover  
MuckRock News  
DEPT MR 78215  
411A Highland Avenue  
Somerville, MA 02144-2516

Re: Records Production Employment and Case Management System RFP

Dear Mr. Hoover:

Thank you for providing verification that you are a citizen of Tennessee. The Department of Human Services (DHS) has received your open records request for documents relating to TANF Employment and Case Management Services solicitation (GFA #34530-45720).

Tennessee Code Annotated § 10-7-503(a) provides the following:

(2)(B) The custodian of a public record or the custodian's designee shall promptly make available for inspection any public record not specifically exempt from disclosure. In the event it is not practicable for the record to be promptly available for inspection, the custodian shall within seven (7) business days:

- (i) Make such information available to the requestor;
- (ii) Deny the request in writing or by completing a records request response form developed by the office of open records counsel. The response shall include the basis for the denial; or
- (iii) Furnish the requestor a completed records request response form developed by the office of open records counsel stating the time reasonably necessary to produce such record or information.

This office is currently determining the accessibility of the records and the costs associated with complying with your request. In accordance with the above-cited law, please be advised that within the next fifteen (15) business days either the records you have requested will be available, or a determination of accessibility and a cost estimate will be provided to you regarding the requested records. If you have any questions please feel free to contact me at 615-313-5711.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey W. Blackshear".

Jeffrey W. Blackshear  
Associate General Counsel